



AUSSIE PET CONNECTIONS TRANSPORT AGREEMENT & INFORMATION

Once you have advised you are happy to proceed,

We will confirm the times/dates discussed prior to departure and keep you up to date with how we are travelling.

For interstate travel, we take bookings all the way up to departure date so times can vary.

A txt will be sent the night prior to our meet time/date and you will receive regular updates on the day.

We ask that you are at the meet point 5 – 10 minutes prior to scheduled meet time so that we can pick up/drop off your pet in a timely manner which then allows us to arrive on time at the next meet point.

WE CANNOT WAIT ANY LONGER THAN 5 MINUTES AT EACH MEET POINT.

Local and Interstate delivery times can vary due to unforeseen factors such as traffic and delays at collection/drop off.

IF YOU ARE NOT ON TIME, YOU WILL BE REQUIRED TO MEET US AT THE NEXT SCHEDULED MEET POINT OR ARRANGE COLLECTION FROM ENROUTE SCHEDULED STOPS.

ANY COSTS ASSOCIATED WITH HOLDING ANIMALS LONGER THAN THE AGREED TIME/MEET POINT WILL BE PAYABLE PRIOR TO HAND OVER OF YOUR ANIMAL.

Photos or videos are sent enroute if time permits.

Please provide your pet/s usual feed (dry for cats and dogs).

Some familiarity can help as travel can be stressful. Blanket or chew toy can be sent in the crate & care packages can be included (not larger than shopping bag due to space limitations). If sending care packages, please ensure they are clearly labelled and sealed.

We have Malaseb Medicated Shampoo on board for any accidents/soling. **PLEASE ADVISE IF YOU DO NOT WISH US TO USE THIS PRODUCT** to clean up your pet. If not suitable, we will use water and cloth only.

MALASEB MEDICATED SHAMPOO Dermcare Malaseb Shampoo Medicated, 500ml Bacterial skin infections in dogs need treatment and Malaseb shampoo is specifically formulated to help treat Seborrhoeic Dermatitis (bacterial skin infection) and Dermatophytosis (ringworm). Chlorohexidine Gluconate works as the active constituent. It helps to remove dirt, scaly skin and grease whilst killing cutaneous micro-organisms that often cause dermatitis. This shampoo can also be used on cats.

BIRDS, we ensure feed is constantly in the freight box as required for each breed. We only carry Budgie seed. All other seed/feed is to be supplied by the sender.

We recommend any important documents are sent to the receiver via registered post. We do our best to remember documents, but cannot be responsible for handing over as we are focused on your pet/s wellbeing rather than paperwork. If you decide to send documents with your pet, please ensure the receiver is aware that they need to ask for the documents. That way, it is not overlooked.

We stop regularly to check on each passenger and attend to clean out as required along with feed/water top up/refresh. Of course, there is always enough time for a quick cuddle before we are on the road again.

YOU MUST PROVIDE PROOF OF YOUR PET/S UP TO DATE VACCINATIONS NO CLOSER THAN 48HOURS PRIOR TO DAY OF TRAVEL.

MICROCHIP NUMBER IF APPLICABLE.

SENDER AND RECEIVER DETAILS: NAME PHONE AND EMAIL. Both parties must be contactable by phone on day of travel.

We do not accept animals with an aggressive nature or if unwell.

If your pet is unwell, please advise asap to arrange alternate date for travel.

All transport is subject to Aussie Pet Connections Terms and Conditions which can be viewed on the website.

If you have any questions or concerns, please let us know.

Thank you for choosing Aussie Pet Connections to look after you and your pet/s travel needs.

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